Discord Workspace Setup

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After the platform administrator configures the global Forge Bot:

1. Open the workspace.
2. Go to **Infrastructure → Discord**.
3. Click the bot invitation action.
4. Select the Discord server.
5. Complete the OAuth callback.
6. Configure the updates channel.
7. Configure the ticket panel channel.
8. Configure the ticket category.
9. Optionally configure customer/developer roles.
10. Save and send a test message.

The integration can cache Discord channels, categories and roles so configuration remains readable even if the bot becomes temporarily unavailable.

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